

20 November 2013

For immediate release

## SUNCORP WELCOMES NSW GOVERNMENT INQUIRY INTO THE SMASH REPAIR AND INSURER RELATIONSHIP

Suncorp has welcomed the NSW Government's announcement of an inquiry into the motor vehicle repairer and insurer relationship.

"This inquiry provides an opportunity to discuss the significant challenges the repair industry faces and how insurers and repairers can work together to overcome them," said Leigh Bryan, Suncorp Head of Motor Claims.

"The smash repair industry is facing unprecedented change and advances in motor vehicle technology that is effectively restructuring their businesses.

"We welcome the opportunity to showcase some of the highly skilled repairers we have partnered with to meet these challenges.

"Both insurers and repairers share a common goal of getting our customers back on the road safely and quickly for the customers we both serve.

"We need and are committed to a strong, innovative and sustainable industry and look forward to discussing the programs we have co-developed with repairers," said Mr Bryan.

Suncorp's programs include the first National Repairer Standard and millions of dollars invested each year in training and apprentice schemes, as well as better access to manufacturer's specifications.

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